Contract Summary for Rental Vehicle Contracts:
DGS-111212-ENTV (All Virginia, except NOVA)
DGS-111212-ENTM (NOVA)

Rental ID#: assigned per agency

Rates Effective: January 19, 2012

These are statewide master ordering agreements between the Commonwealth of Virginia and ENTERPRISE LEASING COMPANY OF NORFOLK / RICHMOND, LLC (for contract 111212-ENTV) and ENTERPRISE RAC COMPANY OF MARYLAND, LLC (for contract 111212-ENTM) These contracts are for the use by all state agencies, institutions, and other public bodies as defined in § 2.2-4301, entitled "Definitions" of the *Virginia Public Procurement Act* (*VPPA*) as amended.

Base Rental Rates						
Vehicle Classifications	**For Rentals Originating Within the Commonwealth of Virginia *with* Liability and Loss Damage Fee (CoVA Mandatory Users)**			**For Rentals Originating Within the Commonwealth of Virginia *without* Liability and Loss Damage Fee**		
	Daily	**Weekly**	**Monthly**	**Daily**	**Weekly**	**Monthly**
Economy	$32.65	6 x Daily	24 x Daily	$32.00	6 x Daily	24 x Daily
Compact	$33.65	6 x Daily	24 x Daily	$33.00	6 x Daily	24 x Daily
Intermediate or Standard	$34.65	6 x Daily	24 x Daily	$34.00	6 x Daily	24 x Daily
Full Size	$36.65	6 x Daily	24 x Daily	$35.00	6 x Daily	24 x Daily
SUV, Intermediate	$63.65	6 x Daily	24 x Daily	$63.00	6 x Daily	24 x Daily
Truck, Box, 15-16'	$80.00	6 x Daily	24 x Daily	$68.00	6 x Daily	24 x Daily
Truck, Box, 26'	$105.00	6 x Daily	24 x Daily	$88.00	6 x Daily	24 x Daily
Van, Cargo	$55.65	6 x Daily	24 x Daily	$45.00	6 x Daily	24 x Daily
Van, Mini	$65.65	6 x Daily	24 x Daily	$65.00	6 x Daily	24 x Daily
Van, Passenger	$90.00	6 x Daily	24 x Daily	$89.00	6 x Daily	24 x Daily
***see contract details for additional vehicle classifications and rental options**						

Frequently Asked Questions (FAQs):

- **Reservations:** The Enterprise Contract provides for Walk In or Pick Up Services at all locations within the Commonwealth with 48 hour advance notice.
- **Mileage:** All rentals originating in the Commonwealth of Virginia and staying within the Commonwealth State lines include unlimited miles. All rentals originating in or out of the Commonwealth not staying within the Commonwealth State lines include 175 free miles per day and are charged $.20 thereafter.
- **Fuel:** All Agencies receive their rental cars with a full tank of gas. Vehicles are to be returned to Enterprise with a full tank of gas. If the rental vehicle is returned on less than a full tank, the Agency would be charged for the gas at the prevailing fuel fee as listed on the rental contract. It is recommended that Commonwealth employees use their fuel card to re-fuel before returning the rental vehicle to avoid taxes on gas charges. Enterprise charges the prevailing fuel fee including taxes should the vehicle not be returned at the same fuel level.
- **Rental Period:** All vehicles are normally rented on a 24 hour basis (see contract for additional options). Vehicle charges start upon release of the vehicle to the customer. Charges stop accumulating upon the return of the rental vehicle to an authorized representative of Enterprise Rent A Car.
- **Upgrades:** Whenever reservations are made 48 hours in advance and the vehicle class requested is not available at the time of pick-up an upgrade shall be provided at no additional cost. Upgrades to luxury or sport class vehicles shall not be allowed.
- **Additional Driver(s):** The default rental agreement says "No other driver is permitted". If the employee states that they will have multiple people traveling in the vehicle the Enterprise representative will adjust the rental contract to state that "all authorized users" or "all authorized employees" are listed as additional drivers. It is up to the Commonwealth employee to notify Enterprise of any additional drivers so this language can be added. If in the event the rental agreement prints with the default "No other driver permitted" the state employee listed on the rental agreement would be the only authorized driver.
- **Vehicle Acceptance**: All vehicles shall be given a thorough walk around inspection noting its operating condition and body or other damage before being accepted by the driver.
- **Higher Miles-Per-Gallon (MPG) and Hybrid Vehicles Preferred**: The Contractor shall make first available those cars that get higher MPG including hybrid Vehicles.
- **Collision Damage Waiver (CDW)** : For rentals to Authorized Users' CoVA employees ("Employee" or "Driver") for business use who are 21 years old or older only, the Base Rental Charges include full CDW (with no deductible) upon the terms and subject to the limitations set forth in the Contractor's then-current standard form of rental contract ("Rental Contract"). Certain exclusions apply for Collision Damage Waiver; please reference the Rental Contract for information regarding these exclusions. Institutions and public bodies confirm with your organization.
- **Supplemental Liability Protection (SLP)**: Charges include SLP providing liability insurance for accidents arising out of the operation or use of the rental vehicle with combined single limits of $1,000,000 for bodily injury or death and property damage per occurrence upon the terms and subject to the limitations set forth in Enterprise's then-current standard form rental contract ("Rental Contract") and in the insurance policy which provides the SLP (SLP not available in Alaska).Other charges: Customers may purchase additional products and services if needed such as (1) one-way drop-off, (2) Roadside Assistance Protection, (3) Collision Damage Waiver, Supplemental Liability Protection, Global Positioning System. See contracts for details. Institutions and public bodies confirm with your organization.